

About the writer:

Profile of John Radclyffe

Specific Expertise:

- Corporate Training in change management, staff development and assessment, team-building, communications and constructive conflict
- Experiential Training design and games creation
- Training lay people in Understanding and Interpreting Financial Statements
- Financial Planning, profitability enhancement and business expansion
- Direct Marketing

Qualifications:

- 15 years hands-on business experience at director level in top multinationals
- 10 years as founder and director of own businesses
- Chartered Accountant FCA (England & Wales)
- Certified NLP and Meta States™ Master Practitioner
- Accredited Trainer - Business Today International

Career Highlights:

- Founder and Managing Director of WorldGAMES, experiential training designers
- Founder and Managing Director of Genesis Marketing, financial and marketing consultancy (after emigration to Australia in 1986)
- Guest presenter Pacific Knowledge Network, cable TV program
- Graduate, Business School for Entrepreneurs, Hawaii
- Finance Director of Great Universal Stores Plc Finance Division, responsible for assets of more than \$A 1 billion
- Managing Director of GUS insurance interests, direct selling to 4 million credit customers
- Worldwide Chief Financial Officer, Jardine Insurance Brokers, Retail Broking
- Chief Executive Officer, Jardine Insurance Brokers UK, Direct Marketing Operations, selling insurance and other financial products to affinity groups

John is a rare breed of facilitator, trainer and consultant who has in-depth and hands-on experience in a broad range of skills; training, financial, marketing, new business development and business management among them.

In leading and empowering teams of up to 140 staff in multiple locations around the world, John has demonstrated the ability to make things work where it counts and produce bottom line results.

Profile of Ralph Dutneall

Specific Expertise:

- Competency Based Training, systems, standards and assessment processes
- Human Resource Practitioner, recruitment, job evaluation and development
- Engineering, project management, maintenance and design

Qualifications:

- 25 years experience in heavy industry in the fields of engineering, management and human resources
- B Mech Engineering (Hons) Monash
- Member Institution of Engineers, Australia
- Trained in quality processes, Hay Job Evaluation, Targeted Selection
- Certified NLP Practitioner

Career Highlights:

- Developed a Competency Based training system for ICI Australia Botany Site
- Founding Board Member of the NSW Process Manufacturing Industry Training Body Ltd
- Previous Chairman of Chemical and Oil Industry Training Board NSW
- Advisory board member, InTrain Services, consulting unit within TAFE NSW
- Guest presenter Pacific Knowledge Network, cable TV program
- Managed and developed the ICI Botany Graduate Development Program, acknowledged as a leader in the field
- Production Manager, Ethylene Oxide Plant ICI Botany site, member of the site management team which initiated a series of dramatic industrial changes, which lead to the introduction of enterprise agreements and a new cooperative industrial environment
- Maintenance and Engineering Manager, Ethylene Oxide Plant, including major shutdowns, plant overhauls and capital works
- Design engineer and commissioning engineer for ICI PVC plant at Laverton Victoria, a new \$50 m green-field development
- Partner in WorldGAMES Publishing

Ralph has a wonderfully engaging personality and pragmatic style. He is able to bring a combination of hands-on engineering experience and practical experience in wide ranging human resource management areas.

Profile of Wendy Pettit

Specific Expertise:

- Training in Communication and Conflict Resolution
- Teaching, kindergarten through to adult
- Educational team coordination and management

Qualifications:

- 20 years experience in teaching and training
- BA (Hons) Dip. Ed.
- Certified NLP Practitioner
- Accredited Facilitator Stephanie Burns “Goal Achiever Program”

Career Highlights:

- 20 years experience in alternative education, teaching cooperation, respect, responsibility, self-awareness and conflict resolution to young students
- Coordinator at Currumbena School for 8 years, ensuring smooth running of all aspects of the school's operation
- Director of Currumbena School
- Various positions on Currumbena School Council
- Co-Creator, with Stephanie Burns, Goal Achievers Program for Kids
- Designed and wrote School Educational Programs for Sega World
- Article on Resolving Conflict for Children published in Sydney's Child
- Published Author of children's stories
- Co-presenter of Conflict Resolution Skills eight week courses 1995 - 2001
- Presenter Communication Skills and Conflict Resolution for Land Care and Project Aware programs, Pittwater Council
- Presenter Basic NLP Skills for Teachers
- Partner in WorldGAMES Publishing

Wendy believes that every time communication occurs, there are opportunities for the individual to both teach and learn in the interaction. She also believes that communicating is one of the most important of human skills.

She loves designing and presenting training which enables all participants to improve their skills in this area.

Profile of Jacqueline Campbell

Specific Expertise:

- Corporate Training in communications, conflict management, coaching, leadership, personal development, personal effectiveness, presenting, training, team building and visioning
- Experiential group facilitation
- One-on-one executive coaching

Qualifications:

- Masters of Bioethics (ongoing)
- Masters of Environmental Education
- Bachelor of Science (Anatomy/Psychology)
- Certified Neuro Linguistic Programming Practitioner
- Workplace Category IV
- R.S.A. Cambridge Certificate in TEFLA

Career highlights:

- 18 years experience sourcing, writing, presenting and evaluating educational material to a variety of public and private sector organisations
- 15 years operating as a health care practitioner consulting one-on-one with over 8,000 clients
- 18 years as managing director of own business providing health and educational services
- Lecturer in Anatomy at Sydney University, Newcastle University and the University of Technology
- Initiative, organisation and management of Qantas Club Airport Health Service and its 15 personnel
- Directorship of The Sydney Healing Centre - a multi-modality centre for alternative medicine
- Directorship of The Executive Coaching Alliance, managing a team of 12 coaches nationally
- Committee Chair for the International Coaching Federation of Australasia

Personal development has been the key theme to Jacqueline's vast and varied career. Whether it be on the stage, in the training room or the clinic, Jacqueline has always provided the motivation and support for others to grow and explore their potential.

She is an innovative and engaging presenter, with the ability to help others understand their experiences and to make their new learnings immediately actionable. Her clear communication style, combined with her warmth and enthusiasm, makes her contribution memorable and effective.

Profile of Benita Collings

Specific Expertise:

- Actress with abundant stage, cinema, radio and Television experience
- Nationally recognised speaker and presenter
- Corporate Training in enhanced communication, team building, presentation skills and customer service
- Training of outdoor and indoor personal and team growth activities

Qualifications:

- 36 years experience as an actress in a wide variety of different media
- National Speakers Association of Australia accreditation
- NLP Practitioner
- Trained at Youth Insearch - leadership program for underprivileged and abused teenagers

Career Highlights:

- 31 years as presenter of ABC's "Play School"
- Winner of Logie Award for "Play School"
- Past NSW President National Speakers Association
- Founder and Managing Director of PlaySkills Pty Ltd, adult experiential training organisation
- Designer of "Kids to Corporate" experiential creativity program
- Designer of "State Control" program for powerful performance
- Sang and presented with State symphony orchestras; SSO, QSO, TSO and WASO
- Participant in TheatreSports program

Benita is able to bring to corporate training all the skill, fun, enthusiasm and energy that work equally well in maximising learning for adults as for children, creating amazing results from the simple premise that "playful organisations deliver results beyond the dreams of childhood."